

Congratulations on your new HVAC equipment

All Heat Controller products are designed for long life and reliable service to help keep your home comfortable. We're so confident in the design, quality components and construction that we back your unit with one of the strongest warranties in the industry. To be eligible for the full term of this Limited Warranty coverage, register your purchase as soon as possible. Registration must occur within 90 days of the purchase.

Save time and money—register online 24/7 at www.heatcontroller.com
Registration also may be completed by mail using card below.

Don't forget to read your owner's manual and ask your installer about regular maintenance procedures that will help keep your unit operating at peak efficiency.

KEEP THIS INFORMATION AS A RECORD OF YOUR PURCHASE

WATER SOURCE HEAT PUMP

INSTALLATION

Model Number

Installer Name

Serial Number

Phone Number/Contact Information

Date of Purchase

Date Installation Completed

☐ Component of new HVAC system

☐ Replacement heat pump only

Remember to retain your bill of sale as proof of warranty period.

To register by mail, cut out along the dotted lines, complete form, and affix postage.

PLACE
STAMP
HERE

HEAT CONTROLLER

P. O. Box 1089
Jackson, MI 49204

HEAT CONTROLLER

Limited Express Warranty HRC Series Water Source Heat Pump

GENERAL

This limited express warranty is applicable to HRC Series water source heat pumps manufactured by Heat Controller, Inc., and used in commercial installations.

LIMITED ONE (1) YEAR EXPRESS WARRANTY ON PARTS

Heat Controller warrants all parts of the HRC water source heat pump used in commercial applications to be free from defects in workmanship and materials for normal use and maintenance for one (1) year from the date of purchase by the original consumer for the original installation. This Express Limited Warranty applies only when the system is installed per Heat Controller, installation instructions and in accordance with all local, state and national codes for normal use.

LIMITED FIVE (5) YEAR EXPRESS WARRANTY ON COMPRESSOR

We will replace a compressor which proves to be defective for a period of five (5) years from date of heat pump purchase. All restrictions, limitations and procedures for the one year parts warranty apply to the additional compressor warranty period.

EXCEPTIONS

The Limited Express Warranty does not cover normal maintenance—Heat Controller recommends that regular inspection/maintenance be performed at least once a season and proof of maintenance be kept. Additionally, labor charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service calls/repairs are not covered by this Limited Warranty. It also does not cover any portion or component of the system that is not supplied by Heat Controller, regardless of the cause of failure of such portion or component.

CONDITIONS FOR WARRANTY COVERAGE

- Unit must be operated according to Heat Controller operating instructions included with the unit and cannot have been subjected to accident, alteration, improper repair, neglect or misuse, or an act of God (such as a flood)
- Serial numbers and/or rating plate have not been altered or removed
- Installation was done by a trained, licensed or otherwise qualified geothermal dealer/contractor

OVER ►

- Performance cannot be impaired by use of any product not authorized by Heat Controller, or by any adjustments or adaptations to components
- Damage has not been a result of inadequate wiring or voltage conditions, use during brown-out conditions, or circuit interruptions
- Air flow around any section of the unit has not been restricted
- Unit remains in the original installation
- Unit was not purchased over the internet

DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The consumer must complete and return the warranty registration card or register at www.heatcontroller.com within 90 days of purchase. The consumer must retain a receipted bill of sale as proof of warranty period. Without this proof, the express warranty begins on the date of shipment from the factory.

REMEDY PROVIDED BY THE LIMITED EXPRESS WARRANTY

The sole remedy under the Limited Warranty is replacement of the defective part. If replacement parts are required within the period of this warranty, Heat Controller, Inc., replacement parts shall be used; any warranty on the replacement part(s) shall not affect the applicable original unit warranty. Ready access to the unit for service is the owner's responsibility. Labor to diagnose and replace the defective part is not covered by this Limited Express Warranty. If for any reason the replacement part/product is no longer available during the warranty period, Heat Controller, Inc., shall have the right to allow a credit in the amount of the current suggested retail price of the part/product instead of providing repair or replacement.

LIMITATION OF LIABILITY

1. There are no other express or implied warranties. Heat Controller makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.
2. All warranties implied by law are limited in duration to the one-term of the parts warranty. Your exclusive remedy is limited to the replacement of defective parts. **We will not be liable for any consequential or incidental damages caused by any defect in this unit.**
3. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow

limitation on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

4. No warranties are made for units sold outside the continental United States and Canada. Your distributor or final seller may provide a warranty on units sold outside these areas.
5. Heat Controller will not be liable for damages if our performance regarding warranty resolution is delayed by events beyond our control including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

HOW TO OBTAIN WARRANTY SERVICE OR PARTS

If you have a warranty claim, notify your installer promptly. If he doesn't take care of your claim, write to Heat Controller, P.O. Box 1089, Jackson MI 49204. Enclose a report of inspection by your installer or service person. Include model number, serial number, and date of purchase.

Owner responsibilities are set forth in the instruction manual—read it carefully.

Save time and money—register purchase online at www.heatcontroller.com

Form No. 7954-1127 5/15

LIMITED PRODUCT WARRANTY REGISTRATION

The limited warranty for this unit begins on the date of purchase by the original consumer. Return this registration card or register at www.heatcontroller.com within 90 days to record the date of purchase. If you don't register the purchase, the warranty begins on the date of shipment from the factory and you will not receive the benefit of the entire warranty term. Model and serial numbers can be found on the unit. By signing, the purchaser acknowledges that he or she has read the limited warranty for this unit.

**Register on-line or mail this card immediately.
Retain the warranty for your records.**

**HRC WATER
SOURCE HEAT PUMP**

Purchaser's Signature—Read the warranty before signing

Date of Product Purchase

Purchaser's Name (Please Print)

Purchaser's Address

Apt. No.

City

State

Postal Code

Model Number

Serial Number

Form No. 7954-1127 5/15