



Hi-ULTRA

Single Zone Ductless Heat Pump

R410A
09K-12K-18K BTU

**10 YEAR
PARTS***
LIMITED WARRANTY

**2 YEAR
LABOR***
LIMITED WARRANTY

*: follow instruction on service manual
or from your distributors



Hisense Canada

Specifications



BTU	9,000	12,000	18,000
Capacity (Cooling / Heating) (Btu/h)	9,000 / 10,000	12,000 / 12,000	18,000 / 19,000
Capacity at -30 °C (-22 °F) (Btu/h)	5,500	6,000	12,000
SEER2 / HSPF2	25.5 / 10.5	23.5 / 9.5	20.5 / 9.5
Sound Pressure (Indoor-Highest, Silent / Outdoor) (dB (A))	Indoor-Highest 42, Silent 29 / Outdoor-53	Indoor-Highest 42, Silent 29 / Outdoor-53	Indoor-Highest 48, Silent 32 / Outdoor-58
IDU Dimensions (Inch)	34-1/4 x 10-5/8 x 8-7/16	34-1/4 x 10-5/8 x 8-7/16	45-3/16 x 12-3/8 x 9-1/4
ODU Dimensions (Inch)	31-7/8 x 23 x 11	31-7/8 x 23 x 11	33-7/8 x 25-9/16 x 12-3/16
Std Operating Range (Cooling / Heating)	-15°C-46°C (5°F-115°F) -30°C-24°C (-22°F-75°F)	-15°C-46°C (5°F-115°F) -30°C-24°C (-22°F-75°F)	-15°C-46°C (5°F-115°F) -30°C-24°C (-22°F-75°F)
Long Pipe Connection (ft)	32ft for height	65ft for length, 32ft for height	65ft for length, 32ft for height

Standard Features

- SEER2 UP TO 25.5, EER2 14.5, ENERGY STAR.
- Low temp heating: -22°F (-30°C)* Low temp cooling: 5°F (-15°C).
- Integrated Wi-Fi plus the ConnectLife smart app with Alexa and Google Assistant control put easy operation right at your fingertips.
- Condenser base pan heater.
- Universal indoor units with Hi-Multi.
- Long connection pipes: 65ft length, up to 32 ft height.
- Vertical and Horizontal Auto Swing louver.
- Indoor Auto Cleaning mode with FrostClean™ technology.

*Suggested operating range. Unit will continue operation below stated temperatures.

Optional Features

- Wired control.

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